

**MADISON COUNTY ROAD DEPARTMENT**

**November 2013**

**SERVICE CALL SCHEDULE**

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
9904	03/30/09 11/18/13 Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Preston, Samuel 229 Archie Cain Road	Archie Cain Rd
Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains						
10285	06/03/09 11/22/13 Request Schedule Closed	Durations 0.0 S-to-C 1.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Latham, Ezelle Pat Cobb Road	Pat Cobb Rd
Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding						
13037	09/28/10 11/18/13 Request Schedule Closed	Durations 0.0 S-to-C 1.1 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Davenport Ln	Davenport Ln
Called to request the grading of road						
13151	10/26/10 11/18/13 Request Schedule Closed	Durations 0.0 S-to-C 1.1 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Hunter, Walter Old canton Rd	Davenport Ln
Called to request the grading of road						
13799	04/06/11 11/22/13 Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Cage, Julius Church Rd	Church Rd
Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem						
13912	04/21/11 11/27/13 Request Schedule Closed	Durations 0.0 S-to-C 0.9 O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Talkative, John	Hines Rd
Called to report that the road is flood with water elderly mother can not get in and out. possible beaver dam that's causing the flood.						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
14714	09/06/11 11/18/13	<b>Request Schedule Closed</b> Durations 0.0 S-to-C 0.8 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Allen, James Purvis Rd	Purvis Rd
Road is washing out on the right side of the road near Hayes residence						
14743	09/09/11 11/13/13	<b>Request Schedule Closed</b> Durations 0.0 S-to-C 0.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601						
15176	01/12/12 11/25/13	<b>Request Schedule Closed</b> Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Luckett, Grace Pat Luckett Rd	Grown Williams Rd
Called to have repairs done on road it also floods when it rains						
15195	01/18/12 11/11/13	<b>Request Schedule Closed</b> Durations 0.0 S-to-C 0.6 O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Brown, Johnnie First Student Bus Services	Old Hwy 16
Called to report the bridge on Old Hwy 16 has a bad drop off coming both ways for her bus and and other drivers.						
15307	02/10/12 11/19/13	<b>Request Schedule Closed</b> Durations 0.0 S-to-C 0.6 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence	Petrified Forest Rd
Asphalt needs repair near the park and the bridge						
15389	03/01/12 11/14/13	<b>Request Schedule Closed</b> Durations 0.0 S-to-C 0.6 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Willoughby, Michael Trace Harbor Rd.	Trace Harbor Rd
Check drainage.						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule Closed	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
15400	03/06/12 11/12/13	Request Schedule Closed	0.0 0.6	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Walker, Teresa Old Hwy 16	Old Hwy 16
Called to report a really bad drop off turning into her driveway from the road							
15425	03/09/12 11/14/13	Request Schedule Closed	0.0 0.6	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ford, Chris Brigade Ave	Brigade Ave
Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 fe							
15531	03/27/12 11/26/13	Request Schedule Closed	0.0 0.5	Ditching Medium Priority	Brown, Shirley Road Maintenance	Customer,	Minniger Blvd
Ditching work needs to been done and at 115 Minniger Blvd culvert needs to be removed and reinstalled							
15706	04/26/12 11/12/13	Request Schedule Closed	0.0 0.5	Bridges Medium Priority	Brown, Shirley Road Maintenance	Lynch, Williams Old Hwy 16	Old Hwy 16 Dry Creek Bridge BR0
Requesting bridge repair on the E end Pat Lockett Rd. by big creek concrete has chip and need immediate attention.							
15711	04/27/12 11/25/13	Request Schedule Closed	0.0 0.5	Drainage Medium Priority	Brown, Shirley Road Maintenance	Collier, Katherine Raintree Road	Raintree Rd
Requesting storm drain to be corrected, and please call and let her know if their"s anything she need to do							
15893	05/31/12 11/26/13	Request Schedule Closed	0.0 0.5	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Jones, Hyeda North Branch	North Branch District 3
back yard floods from water coming from neighbors house							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
15970	06/14/12 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.5 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Evans, Joe Earl Rimmer Raod	Swamp Rd District 5
Customer requesting culverts & trees cut back							
16127	07/24/12 11/06/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.4 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Beamon, Sherry John Day Rd	John Day Rd
Needs repair to the shoulder of the road that's making a runt in driveway							
16132	07/25/12 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.4 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bowman, Joanna Purvis Rd	Purvis Rd District 4
Reporting a really bad dip or buckle in road							
16133	07/25/12 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.4 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Horseman, Joe Chapel Hill Rd	Chapel Hill Rd
Ditch near culvert is washing out the road shoulder							
16154	07/27/12 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.4 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Overby, David	Deer Ridge Dr District 4
Customer complaining about condition of road							
16322	08/27/12 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.4 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharp, Cotton Wood Cv	Cotton Wood Cv District 3
Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
16444	09/19/12 11/21/13	Request Schedule Closed	0.0 0.4	S-to-C O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Wright, Marshall Bardin Rd
Concern about road condition							
16445	09/19/12 11/21/13	Request Schedule Closed	0.0 0.4	S-to-C O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hardy, Mike Hardy Rd
Road is being washed out by water draining from water tower on road							
16527	10/10/12 11/20/13	Request Schedule Closed	0.0 0.4	S-to-C O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer, Shoreline Dr
Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reumon S/D							
16601	10/26/12 11/25/13	Request Schedule Closed	0.0 0.3	S-to-C O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Annie Miiggins Rd
ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant							
16626	11/05/12 11/14/13	Request Schedule Closed	0.0 0.3	S-to-C O-to-C	Bridges Medium Priority	Brown, Shirley Road Maintenance	Hughes, Cleo Riley Williams Rd
Bridge is washing out							
16662	11/13/12 11/22/13	Request Schedule Closed	0.0 0.3	S-to-C O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Mary Beaverdam Rd
Road has a really muddy patch in front of address							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
16668	11/14/12 <b>Request</b> 11/19/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Mossy Oak Ln	Mossy Oaks Ln
Road in bad repair needs work						
16823	12/14/12 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cole, Washington McDonald Dr	McDonald Dr District 3
Culvert needs to be extended for a trailer to be able to get in and out						
16874	01/02/13 <b>Request</b> 11/25/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hughes, Betty Summerlin Rd	Summerlin Rd District 5
Culvert near 397 Summerlin Rd needs cleaning out causing flood						
16902	01/07/13 <b>Request</b> 11/08/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Archie, Matilda Archie Cain Rd	Archie Cain Rd District 4
New culvert will have it flagged						
16912	01/10/13 <b>Request</b> 11/20/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Johnson, G	Boone Rd District 5
Road needs 3 pipes replaced						
16924	01/10/13 <b>Request</b> 11/26/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Shelton, Randy Gluckstadt Rd	Gluckstadt Rd District 3
Cross drain is not draining east of Hwy 463 making a pond on the side of road						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
16925	01/11/13 <b>Request</b> 11/26/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Walters, Bonnie Sycamore Ridge	Sycamore Ridge
No drainage at address causing flooding in back yard						
16934	01/14/13 <b>Request</b> 11/14/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Other Medium Priority	Brown, Shirley Road Maintenance	Smith, Josiette Pat Luckett Rd.	Pat Luckett Rd District 5
Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.						
16935	01/14/13 <b>Request</b> 11/27/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Shane Crawford Rd	Crawford Rd District 4
Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged						
16937	01/15/13 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burton, Rhonda Twin Lakes Dr	Twin Lakes Dr District 1
Water drainage problem culvert not sitting correctly too high						
16938	01/15/13 <b>Request</b> 11/18/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Patrick, Stan Talon's Trl	Greyhawk Subdivision District 3
Water drainage not flowing thru culvert causing flooding						
16941	01/15/13 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sharon, North Old Canton Rd	North Old Canton Rd District 1
Drainage problem; culvert stopped near address flooding the road						



**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
16947	01/17/13 <b>Request</b> 11/25/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Brown, Lekesha Stout Rd.	Stout Rd District 3
Requesting gravel on culvert.						
16948	01/17/13 <b>Request</b> 11/19/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Gore, Glenn Stout Rd.	Cain Rd District 5
Requesting gravel.						
16970	01/23/13 <b>Request</b> 11/29/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Clanlinger, Angeon Field House Creek Drive	Field Rd
Requesting culvert.						
17042	02/01/13 <b>Request</b> 11/18/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Nordan, Lee Childress Lane	Childress Ln
At the creek customer complaining that the road is going to slid.						
17063	02/06/13 <b>Request</b> 11/22/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Lowery, John and Judith Waldrop Rd	Waldrop Rd District 4
Cleaning of ditch or gulley on road						
17064	02/06/13 <b>Request</b> 11/21/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael Livingston Rd	Livingston Rd
Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be asphaltd						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17087	02/11/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jeff, Sagefield Dr	Sagefield Dr District 4
Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield							
17095	02/11/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Rev. Arsel Robinson Rd	Robinson Rd District 4
culvert at address is stipped up with mud and debris causing church parking lot to flood							
17108	02/13/13 11/12/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Allerva, Evelyn Purvis Road	Purvis Rd District 4
Requesting culvert.							
17109	02/13/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Customer,	Cloud Rd
Customer reported Road sinking on Cloud road							
17122	02/15/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.3 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Aubin, Paul McMillion	McMillon Rd District 3
Need culvert installed at the 2nd entrance and next to it is 301 a cross dram is collasping or maybe stopped up.							
17130	02/19/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Dramage Medium Priority	Brown, Shirley Road Maintenance	Leucky, Jim Meadowgreen Lane(Deerfield Sub	Meadowgreen Ln District i
Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17131	02/19/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Buck, Bertha Jubilee Road	Jubilee Rd
Requesting that the road be widen out.							
17137	02/19/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Speaks, Tracey Waldrop Rd	Waldrop Rd
Customer requesting the road be completed.							
17145	02/20/13 11/29/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Riddell, Tom Lake Cavalier Road	Lake Cavalier Rd District 3
Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the							
17153	02/21/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Ceatham, James	Mossy Oaks Ln
Pot holes need to be filled and possible road paving							
17170	02/26/13 11/07/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	C, Patrick Hallmark Place	Hallmark Pl
Requesting ditching							
17176	02/26/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Williams, Caldon 730 Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Need ditch clean out							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17185	02/27/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority requesting gravel for road	Brown, Shirley Road Maintenance	Sanders, Sam Williams Rd Williams Rd District 5
17232	03/07/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting a Culvert	Brown, Shirley Road Maintenance	Lewis, Earl Archie Cain Road Archie Cain Rd District 4
17254	03/12/13 11/20/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Repair Medium Priority Needing culvert repaired	Brown, Shirley Road Maintenance	Elkhatib, Rory Hwy 51 Hwy 51 District 2
17257	03/13/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority Requesting gravel	Brown, Shirley Road Maintenance	Bolden, Grace Archie Cain Rd. Archie Cain Rd District 4
17265	03/14/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert needs repair	Brown, Shirley Road Maintenance	Bess, Latonya Archie Cain Rd Archie Cain Rd
17305	03/22/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority Customer reported that the Dam is caving in underneath her culvert	Brown, Shirley Road Maintenance	Hawkin, Mary Lake Trail Road Lake Trail Road Lake Trail

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17324	03/25/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Installation Medium Priority Requesting Culvert	Brown, Shirley Road Maintenance	Readus, Shotus Archie Cain Road Archie Cain Rd District 4
17328	03/26/13 11/04/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Culvert Repair Medium Priority Culvert stopped up.	Brown, Shirley Road Maintenance	Shermen, Crystal Industrial Drive North Industrial Dr N District 4
17329	03/26/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority Requesting gravel on Road.	Brown, Shirley Road Maintenance	Bank, Arlena Williams Brrooks Road Williams Brooks Rd District 4
17346	03/28/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority Customer think their's a sinkhole forming.	Brown, Shirley Road Maintenance	Owens, Jackie Chapel Lane Chapel Ln
17351	03/28/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Other Medium Priority Big Dead Pine tree on the side of road before Moss Rd on the right side	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd Robinson Rd District 4
17352	03/28/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Shoulder Medium Priority Shoulder of road about 2 miles on right need some attention to shoulder wearing out	Brown, Shirley Road Maintenance	Ritchie, Perry Ratliff Ferry Rd Barnes Rd

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17358	04/01/13 11/20/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Best, Chuck Old Natchez Trace
Road shoulders need repair hard for two cars to get by						
17362	04/01/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Franklin, Ken Rocky Hill Rd District 5
Needs gravel for culvert: muddy						
17364	04/01/13 11/12/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatam, Gunter Mossy Oak Ln Mossy Oaks Ln
Road in need of paving						
17377	04/02/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Lashandria East Ave East Ave District 4
Ditch behind house needs cleaning and cutting of grass						
17378	04/02/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Ossie Williams Brooks Rd Williams Brooks Rd District 4
graded the road and now need gravel muddy mess						
17380	04/03/13 11/20/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Stricklin, Bridget Woodbine Ct Woodbine Ct District 1
Drainage problem						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Request Schedule	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
17382	04/03/13 11/18/13	Request Schedule Closed	0.0 0.2	S-to-C O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McDonald, Johnnie North Livingston Road
Requesting lines be installed on North Livingston Road and a sign that states make a right on North Livingston Road because people							
17408	04/10/13 11/21/13	Request Schedule Closed	0.0 0.2	S-to-C O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jackson, Edna Loring Rd District 5
Ditch needs cleaning out: holding water							
17415	04/12/13 11/26/13	Request Schedule Closed	0.0 0.2	S-to-C O-to-C	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Harmon, Justin Millhouse Dr District 2
Flooding behind his house...needs someone to check it.							
17416	04/12/13 11/22/13	Request Schedule Closed	0.0 0.2	S-to-C O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Williams, Mrs Williams Brooks Rd District 5
Bracey Road and Williams Brooks Rd need gravel.							
17436	04/17/13 11/25/13	Request Schedule Closed	0.0 0.2	S-to-C O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Customer, Sharon Rd District 5
Gravel need for culvert							
17442	04/18/13 11/25/13	Request Schedule Closed	0.0 0.2	S-to-C O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Simpson, Rosie Simpson Rd District 5
Gravel needed in ditch work and rough places							

## Service Request Schedule Summary

Open Requests							
Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17443	04/18/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Bobby Normandy Cir	Normandy Cir District 3
				Water drainage standing behind house			
17468	04/22/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Site, Cindy Cross Wind Drive	Cross Wind Dr
				Requesting potholes repair & by the mail box.			
17469	04/22/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Laxson, Scott Greyhawk Drive	Greyhawk Subdivision
				Crack in the street to get to her house (Get to the swimming pool keep straight at the stop sign take a right forth house facing Grayha			
17494	04/25/13 11/06/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	McCullough, Joyce Virgin Mary Rd	Virgin Mary Rd
				Road is a muddy mess from washout across the street			
17508	04/26/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Carpenter, Derick Sharon Rd	Sharon Rd District 5
				Need gravel on culvert having a wash out			
17514	04/29/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Smith, Kallie Main St	Main St District 5
				Need ditches clean holding water not draining			



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17522	04/30/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Short, Louie Hwy 17	Hwy 17 District 5
need gravel on culvert near gate across from 515 Hwy 17							
17525	04/30/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Coursey, Tim	Church Rd District 4
Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out.							
17542	05/02/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Saucier, Jimmie	Pinetree Ln
Sink hole forming in the road							
17554	05/06/13 11/08/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hankins, George Industrial Dr N	Industrial Dr N District 4
Culvert is stopped up flooding the yard							
17555	05/06/13 11/06/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.2 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Brewster, Keisha Virgin Mary Rd	Virgin Mary Rd
Asphalt crumbling on road from Hwy 16 to the Y in road passed the church							
17618	05/13/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Archie, Shawanda Archie Cam Rd	Archie Cain Rd District 4
Request gravel for the gravel part of road							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17619	05/13/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority  Request for new culvert	Brown, Shirley Road Maintenance	Reddus, Shatoya Archie Can Rd  Archie Can Rd
17624	05/14/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority  Requesting gravel for two driveways	Brown, Shirley Road Maintenance	Leonard, Gordon Rocky Hill Rd  Rocky Hill Rd District 5
17627	05/14/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority  Dirt filling up the ditches and flooding the road coming off of Loring Rd	Brown, Shirley Road Maintenance	Jolly, Michael Truitt Rd  Truitt Rd District 5
17683	05/20/13 11/08/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Road Condition Medium Priority  Customer called and said that the water company burst pipe, cause road to have a pothole would like for the Road Department to con	Brown, Shirley Road Maintenance	Rouser, Joseph Lubertha Road  Lubertha Rd
17706	05/23/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority  Water is backing from road culvert flood yard of Camden Baptist Church	Brown, Shirley Road Maintenance	Williams, Jeremy  Mccarty Rd
17713	05/24/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Other Medium Priority  Tree split on road concern of it falling on address in Kemper Creek off of Yandell Rd	Brown, Shirley Road Maintenance	Orkin, Ted Brigade Ave  Brigade Ave

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17725	05/28/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Kelly, Detrick Old Hwy 16	Old Hwy 16 District 5
Culvert needed at new address 18x40 feet culvert needed							
17728	05/28/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Porter, Charles Mt Olive Church Rd	Mt Olive Church Rd District 3
Ditches need to be cleaned out							
17735	05/29/13 11/06/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Coleman, Annie	Virgin Mary Rd District 5
Road conditions on road are bad from Hwy 16 to Sulphur Springs Rd							
17752	06/03/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Ozborn, Michael	Ratliff Ferry Rd District 5
The limbs need cutting back on Ratliff Ferry Road between Pleasant Gift Rd and Whiddon Rd.							
17764	06/04/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Ford, Angie Old Hwy 51	Old Hwy 51
Needs gravel on new culvert							
17772	06/05/13 11/13/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Rogers, Jimmy Coker Rd	Coker Rd District 3
Culvert is stopped up not flowing and washing out the driveway							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17773	06/04/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lott, Ronnie Cedar Hill Rd	Cedar Hill Rd District 3
culvert issue: storm water draining in her yard							
17782	06/05/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Kendrick, Betsy Lake Castle Rd	Lake Castle Rd District 1
Culvert needs to be installed: will have it staked off							
17787	06/06/13 11/12/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Hassen, Wayne Kelly Rd.	Jody Rd
Of King Ranch on Jody Drive and Kelly Road road repair requested							
17793	06/07/13 11/12/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	White, Micheal Johnson Lane	Johnson Ln District 4
Requesting gravel on road.							
17801	06/10/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sutherland, Joseph Lawrence Rd	Lawrence Rd District 5
Water is standing across the street from mail box where loggers removed a culvert							
17807	06/10/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Smith, Jocelyn Millhouse Dr	Millhouse Dr District 2
Large culvert drain in back yard needs a cover old one fell in							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
17829	06/14/13 11/18/13 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Jones, Ethel Cotton Blossom Ln.	Cotton Blossom Ln District 4
Requesting gravel on road						
17836	06/17/13 11/27/13 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCann, Joe Traceview Rd	Traceview Rd District 1
Need culvert widen for safety purpose deep ditch in Twin Harbor S/D						
17841	06/17/13 11/21/13 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Kristen Stillhouse Creek Dr	Stillhouse Creek Dr District 3
two sewer drains clogged with construction debris						
17851	06/18/13 11/21/13 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Trotter, Virgie Church St	Church St District 2
Gravel needed on culvert is muddy						
17854	06/19/13 11/22/13 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Jackson, Sandra Millville Rd	Millville Rd District 5
Road conditon on road are bad: logging trucks damaged road						
17861	06/20/13 11/26/13 Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Newell, Lily Rouser Rd	Rouser Rd
Culvert needs replacing old one has hole in it						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
17879	06/25/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Alexander, Annie Sharon Rd	Sharon Rd District 5
Requesting gravel on culvert							
17886	06/26/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sheriff, Deputy	Green Oak Ln District 1
Bad dip in road							
17887	06/26/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Chester,	Yandell Rd District 1
Bad pot hole at first and second entrances of Deerfield S/D							
17888	06/26/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cheatum, Gunter Mossy oaks Lane	Mossy Oaks Ln District 3
Requesting road repair.							
17919	07/02/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Patton, Kimble Robinson Springs Rd	Robinson Springs Rd District 3
Gravel requested for drive way							
17936	07/02/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Rouser, Mahwana Rouser Rd	Rouser Rd District 3
Uneven payment caused rim and tire damaged							

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Request Schedule Closed	Durations	Type / Priority	Assignee / Department	Caller / Address	Location / District
17942	07/03/13 11/15/13	Request Schedule Closed	0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Moudy, Todd Yandell Rd	Yandell Rd District 1
Road condition on road are horrible other end needs paving also from patching on Yandell Rd to Hwy 43							
17956	07/09/13 11/12/13	Request Schedule Closed	0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Luckett, Grace Pat Luckett Rd	Lone Pine Rd District 5
Road conditions are bad							
17959	07/09/13 11/15/13	Request Schedule Closed	0.0 0.1	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brown, Johnnie McDougal Rd	McDougal Rd District 4
Need two culverts for to dual driveways will have it staked off.							
17963	07/09/13 11/21/13	Request Schedule Closed	0.0 0.1	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Butler, Toby Twelve Oaks Trace	Twelve Oaks Trace District 4
Requesting that the road be widen, needs gravel and drainage							
17971	07/10/13 11/19/13	Request Schedule Closed	0.0 0.1	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Price, Phillip 780 Old Natchez Trace	Old Natchez Trace District 5
Need culvert installed							
18006	07/18/13 11/19/13	Request Schedule Closed	0.0 0.1	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Norlander, Bill Renfroe Rd	Renfroe Rd District 5
Need wider culvert for field entrance at least 24ft on the east side of property will have red stakes to mark spot							

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18031	07/24/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Customer, Sharpe Rd	Shearrill Rd District 3
Pot hole needs patching around this address							
18033	07/24/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lewis, Old Jackson Rd	Old Jackson Rd District 4
Requesting gravel for a newly put in culvert needs gravel							
18036	07/25/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Morris, Will 156 Nortshore Way	Northshore Way District 3
Need gravel around mailbox							
18043	07/26/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Layman, Michael Trace Harbor Rd	Trace Harbor Rd
Front ditch is holding water: water will not dry out of ditch							
18048	07/29/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Hodges, Williams Northshore Blvd	Northshore Blvd District 3
Needs gravel at culvert that garbage trucks turns around at							
18060	08/01/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Thomas, Robert Way Rd	Way Rd District 5
Wider culvert need for driveway							



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18061	08/01/13 11/06/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Zito, Frank Sagefield Sq	Sagefield Sq District 4
Need to have exposed culvert covered or widen because of deep ditch							
18063	08/01/13 11/13/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans Jr, Rudolph Old 51 Rd	Old 51 Rd District 5
Need a longer culvert for an entrance to a farm : Wider for cow trailer							
18064	08/01/13 11/08/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.1 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hudson, Christine Nells Turning Point Rd	Nells Turning Point Rd District 5
Requesting the fixing of culvert for the senior citizen bus to turn around without getting stuck in mud							
18068	08/02/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Robinson, Eumce Way Rd	Way Rd District 5
Culvert is too low : Ditch has standing water							
18070	08/05/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Ditch next to house is retaining water and is smelly and green not running off							
18071	08/05/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Fleming, Dewayne Bear Creek Cir	Bear Creek Cir District 1
Dip in driveway from asphalt pulling from road causing a crack							

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18074	08/05/13 11/22/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Bennett, Tony Brown Dr	Laura Dr District 4
Road conditon are asphalt is crumbling from street making road hazardous						
18095	08/12/13 11/20/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Russell, Sherry Ancient Oaks Dr	Ancient Oaks Dr District 3
Road culvert is stopped up not draining causmg flooding to property: Culvert is pass the address						
18097	08/12/13 11/26/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Roberson, Linda King Ranch Rd	King Ranch Rd District 4
Ditch inthe back of yard need to be clean have a lot of trees over growing and foul smelly odor coming from it (raw sewage)						
18103	08/13/13 11/26/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Raymond, Donald Robinson Rd	Robinson Rd District 4
Request a 30 ft culvert for a mobile home entrance are red flagged						
18104	08/13/13 11/25/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Requesting of the ditches to be cleaned out because of the flooding and washing of the road when it rains						
18105	08/13/13 11/25/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Maushan Branson Dr	Branson Dr District 5
Request the repair of the entrance to Branson Dr be repaired culvert is washing away						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18107	08/13/13 11/27/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cobb, Alton Cook Cobb Rd District 5
Needs gravel on road from the Pleasent Hill Church to Shiloh Cementary						
18117	08/14/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lawrence, Robert Barnes Road Barnes Rd District 1
Requesting gravel where the camper is.						
18120	08/14/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Cole, Nate Loring Rd Loring Rd District 5
Water is standing at culvert and is not draining						
18121	08/15/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Lovrn, Ronnie St. Catherine Rd. St Catherine Rd District 5
Requesting gravel						
18123	08/16/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Easter, Tennie Hwy 16 East Lovelace Lane District 5
Culvert needs to be reinstalled that is laying on the opposite side by the Volunteer Firestation and grass on road cut						
18126	08/16/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Buckley, Calvin McDonald Rd McDonald Rd District 3
Pot holes and road conditions are bad for emergency equipment and nurses to get in and out						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18130	08/19/13 <b>Request</b> 11/22/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Barnett, Thomas Barnes Rd	Barnes Rd District 1
Request a culvert for a new address will have it staked off						
18144	08/22/13 <b>Request</b> 11/25/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Bobst, Clark Martin Dr	Martin Dr District 5
Request gravel for part of road that was recently repaired						
18147	08/23/13 <b>Request</b> 11/22/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Cole, Nathaniel Loring Rd Ext	Loring Rd Ext District 5
Road has been scraped of asphalt making it one lane nned to be repaired						
18151	08/26/13 <b>Request</b> 11/05/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Smith, James F. Church Rd	Church Rd District 4
Would like to have the ditch or hill tapered where the county came in and did work earlier at the corner of Church Rd and Kehle Rd.						
18152	08/26/13 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Mcmurty, Fredrick 132 Bill Day Rd	Bill Day Rd District 5
Need culvert installed						
18153	08/26/13 <b>Request</b> 11/04/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Michael, Matlock Dr	Matlock Dr District 5
Culverts need repair, and dram problems with cross drains on road						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18156	08/27/13 11/19/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Holliday, Donnie Hwy 43 N	Hwy 43 N
Driveway coming from hwy needs repair pot holes and ruts						
18157	08/27/13 11/26/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Quinn, Zenola	Kirkwood Dr District 3
Requesting that the limbs and bushes be cut back from intersections of Kirkwood Dr, Powell Rd and Rouser Rd						
18164	08/28/13 11/26/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ephfrom, Larry Pugh Rd	Pugh Rd District 4
Requesting a culvert be installed next to old culvert will have it staked off; need it soon as possible						
18166	08/29/13 11/04/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Shoulder Medium Priority	Brown, Shirley Road Maintenance	Harvey, Francis Clear Creek	Clear Creek District 3
drive way damaged from dip in road. Crew is fixing road wanting to get that part of driveway fixed						
18169	08/29/13 11/04/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Russton, Nick Nichols Rd	Nichols Rd District 5
Culvert on road needs work done						
18175	09/03/13 11/12/13 Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Orledge, Vickie Serotina Rd	Serotina Rd District 4
Requesting the repair of the road where the asphalt is crumbling and buckling						

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18176	09/03/13 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Buckley, Eric Stump Bridge Rd	Stump Bridge Rd District 5
Request a 30 ft culvert to be installed at new residence do have it stake off with orange flags						
18177	09/03/13 <b>Request</b> 11/22/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lakes, Eleanor Holmes Ave	Holmes Ave District 5
Water is standing causing mosquitoes						
18178	09/03/13 <b>Request</b> 11/19/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jones, Debra 229 Davis Family Rd	Davis Family Rd District 5
Need culvert installed. Need 30ft						
18181	09/04/13 <b>Request</b> 11/25/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Collins, Larry West Sowell Rd	W Sowell Rd District 1
Limbs need to be cut back in the curve dangerous for 2 cars to pass						
18183	09/05/13 <b>Request</b> 11/12/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Resurface Medium Priority	Brown, Shirley Road Maintenance	Thomas, Minninger Blvd	Minninger Blvd District 3
Request asphalt for a spot that the water company dug up to fix water leak						
18188	09/09/13 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Moudy, Amber Yandell Road	Yandell Rd District 1
Requesting pothpoles to be repaired at the East end of Yandell Rd. Customer states that it starts about one (1) mile from Hwy 43 to B						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18191	09/09/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Brooks, Cornelius Cleo Clark Rd	Cleo Clark Rd District 3
Metal culvert is showing needs to be replaced							
18192	09/10/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Spivey, Danny Tithelo Rd	Tithelo Rd District 5
road culvert is sinking in across from Reid Rd and is flagged, needs to be replaced							
18196	09/10/13 11/22/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	King,	Caroline Blvd District 4
ditch near 444-447 is empty lot has a huge ditch that needs filling in							
18203	09/12/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Scott, Mary Alexander Dr	Alexander Dr District 3
Old culvert need to be replaced has a hole in it							
18204	09/12/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Wiley, Christia Hwy 16 E	Hwy 16 E District 5
Requesting for new culvert new address has it yellow taped off							
18206	09/12/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Amanda, Hwy 51	Yandell Rd District 1
Ditch on the Yandell Rd side has standing water that is harboring snakes and can not be cut							

**Service Request Schedule Summary**

**Open Requests**

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18211	09/12/13 <b>Request</b> 11/15/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 0.0 <b>O-to-C</b>	Resurface Medium Priority	Brown, Shirley Road Maintenance	Hearon, Mark Kehle Rd	Kehle Rd District 3
Wants to have driveway resurface from what it was before work on Kehle Rd						
18212	09/13/13 <b>Request</b> 11/04/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 41.1 <b>O-to-C</b>	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Thornton, Terri Southwood Dr	Southwood Dr District 1
Sink hole has formed in front of house near the electric box aand it is also sinking in the ground in the Harvey Crossing S/D						
18214	09/13/13 <b>Request</b> 11/21/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 40.9 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Luckett, Betty Dry Creek Rd	Dry Creek Rd District 5
Culvert needed to be installed at new address it is staked off						
18216	09/13/13 <b>Request</b> 11/18/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 40.7 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Donalson, James Hwy 16W	Hwy 16 W
New culvert needs to be installed at new address						
18222	09/16/13 <b>Request</b> 11/25/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 37.7 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	McCluellen, Aaron Trace Harbor Rd	Trace Harbor Rd District 1
Water is standing in ditch not draining at road culvert in front of house is holding water also erosion has started						
18224	09/16/13 <b>Request</b> 11/19/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 37.7 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Carpenter, Willie Pisgah Bottom	Pisgah Bottom Rd District 5
Requesting the cleaning and ditching of ditch						



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18227	09/17/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 36.9 <b>O-to-C</b>	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Reid, Scott Channing Circle	Channing Cir District 4
Sinkhole need repair he states that Rudy Warnock told him that was on the county.							
18229	09/17/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 36.7 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Drive	Lake Mannsdale Dr District 3
requesting pothole repair.							
18232	09/18/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 36.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Liz, Yandell Rd	Yandell Rd District 1
Pot holes need to be filled from Deerfield S/D to Hwy 43							
18234	09/18/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 35.8 <b>O-to-C</b>	Bridges Medium Priority	Brown, Shirley Road Maintenance	Washington, Falonda	Honeysucker Rd District 5
Bridge on road is sinking in near Ward Rd							
18235	09/19/13 11/01/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 34.9 <b>O-to-C</b>	Mowing Medium Priority	Brown, Shirley Road Maintenance	Customer, Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Requesting that the grass be cut around the bridge on Pisgah Bottom Rd							
18239	09/20/13 11/20/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 33.9 <b>O-to-C</b>	Drainage Medium Priority	Brown, Shirley Road Maintenance	Monica, Marsha's Way	Marashas Way District 1
Water not draining sitting and Weeds and reeds growing in ditch							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18241	09/23/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 30.8 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Lewis, Julius Patrick Rd	Patrick Rd District 4
Culvert is caved in on the right side need to have it fixed to be able to put up fence							
18245	09/24/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 29.8 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gray, Denise Hwy 16 W	Hwy 16 W
Water flooding yard.							
18248	09/24/13 11/26/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 29.8 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Sheriff Department,	Lottville Rd District 5
Water covered the bridge/culvert							
18249	09/24/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 30.2 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd	Lottville Rd District 5
water washing road, culverts not big enough; washing bridge and his driveway							
18251	09/25/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 28.7 <b>O-to-C</b>	Flood/Water Related Medium Priority	Brown, Shirley Road Maintenance	Phillps, Leon Lottville Rd	Lottville Rd District 5
Water is washing across the road flooding property							
18254	09/27/13 11/25/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 26.7 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Sanders, Lenora Loring Rd	Loring Rd District 5
requesting gravel for both culvert that are exposed							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
18255	09/27/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 26.7 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Johnson, Evelyn McElroy Smith Rd	McElroy Smith Rd District 4
Requesting gravel for a bus turn to be able to turn around							
18259	09/30/13 11/20/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 23.9 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Drew Twelve Oaks Trace	Twelve Oaks Trace District 4
Culvert needs to be widen for trailer to get in and out . Old culvert was damaged by crew cleaning ditches							
18260	09/30/13 11/18/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 23.8 <b>O-to-C</b>	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Dalton, Mike Munich Dr	Munich Dr District 3
Sink hole about 10feet from address							
18263	10/01/13 11/19/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 23.0 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Forbes, Michael	North Livingston Rd District 3
pot holes on road needs patching south of church and at the 3 way stop sign heading to Lake Castle Rd							
18264	10/01/13 11/21/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 22.9 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Fisher, Steve Cedar Hill Rd	Cedar Hill Rd District 3
pot hole on road culvert where guard rails are to close for two cars to pass through							
18274	10/02/13 11/08/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 22.0 <b>O-to-C</b>	Sink Hole Medium Priority	Brown, Shirley Road Maintenance	Marshall, Christle Hartfield Dr	Hartfield Dr District 3
Large sink hole formed at the fence line between the house and neighbors in the back yard.							

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18275	10/02/13 Request 11/25/13 Schedule Closed	Durations 0.0 S-to-C 21.9 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Yazoo County Rd Manger, Terrell Rd	Madison Co Road Dept
Called to state Madison Co trucks was on Terrell Rd. No trucks allowed an road						
18276	10/03/13 Request 11/05/13 Schedule Closed	Durations 0.0 S-to-C 21.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lockett, Bettye 991 Dry Creek Rd	Dry Creek Rd District 5
Need Culvert Installed.						
18280	10/03/13 Request 11/14/13 Schedule Closed	Durations 0.0 S-to-C 20.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Morris,	Childress Ln District 4
ditch work needed on road from Hwy 22 to the first big curve						
18282	10/03/13 Request 11/26/13 Schedule Closed	Durations 0.0 S-to-C 20.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Gannon, Wesley Munich Dr	Munich Dr District 3
Pot hot on road has gotten so bad is was two feet from shoulder						
18283	10/03/13 Request 11/15/13 Schedule Closed	Durations 0.0 S-to-C 20.9 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	Stevenson, Melvin Road Dept	Old 51 Rd District 3
Needs ditching.						
18285	10/03/13 Request 11/22/13 Schedule Closed	Durations 0.0 S-to-C 20.7 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Morris,	Deer Ridge Dr District 4
Pot holes in road need patching						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18290	10/03/13 11/21/13 Request Schedule Closed	Durations 0.0 S-to-C 20.7 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Todd, Dick Lake Cavalier Rd	Lake Cavalier Rd District 3
Culvert needs dirt work because boom truck scraped it on sides						
18292	10/04/13 11/13/13 Request Schedule Closed	Durations 0.0 S-to-C 19.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William North Old Canton Rd	North Old Canton Rd District 1
Request culvert for new address will have it staked off.						
18293	10/04/13 11/27/13 Request Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jenkins, Otha Smith Carr Rd	Smith Carr Rd District 4
Culvert is bent and water is not flowing through pipe. Cross drain in front of property on the street (south end of property						
18294	10/04/13 11/07/13 Request Schedule Closed	Durations 0.0 S-to-C 19.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McGuffy, Mike Catlett Rd.	Catlett Rd District 3
Requesting culvert						
18297	10/07/13 11/27/13 Request Schedule Closed	Durations 0.0 S-to-C 16.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Cook, Willie Sulfur Spring Rd.	Sulphur Springs Rd District 5
Requesting culvert						
18298	10/08/13 11/19/13 Request Schedule Closed	Durations 0.0 S-to-C 15.9 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Willey, Billy Hwy 16 W	Hwy 16 W
Culvert is requested at new address						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18299	10/08/13 <b>Request</b> 11/18/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 15.8 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McMullen, Hubert 536 Sharon Rd	Sharon Rd District 5
Need Culvert installed 24 inch. culvert needed between 530 and 536 Sharon Rd. It is staked with red flags						
18301	10/08/13 <b>Request</b> 11/08/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 15.7 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ashford, John clay	Business Park Dr District 4
Road conditions are bad pot holes on entire road and a tree is growing in the road						
18306	10/10/13 <b>Request</b> 11/08/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 13.9 <b>O-to-C</b>	Gravel Medium Priority	Brown, Shirley Road Maintenance	Wells, Gloria Richmond Grove Rd	Richmond Grove Rd District 3
Needs gravel on culvert because of bus turning around in driveway						
18307	10/10/13 <b>Request</b> 11/08/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 13.8 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Morris, Lawrence Rocky Hill Rd	Rocky Hill Rd District 5
Culvert needs repair						
18310	10/11/13 <b>Request</b> 11/13/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 12.8 <b>O-to-C</b>	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Perry, Trinnette Church Ln	Church Ln District 5
Road is eroding in front of church and in front of 140 Church Ln						
18312	10/11/13 <b>Request</b> 11/13/13 <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 12.8 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Richard C. Walnut Rd	Walnut Rd District 5
Needs culvert extended to be able to get his big truck in driveway						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18314	10/14/13 11/14/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 9.9 <b>O-to-C</b>	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Murphy, Nicholas Davis Crossing Rd District 5
Need a culvert for new address						
18315	10/14/13 11/13/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 14.0 <b>O-to-C</b>	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Montgomery, Randle Kenzie Dr District 3
Culvert between this address and neighbors has a hole in it causing erosion of property						
18321	10/15/13 11/12/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 9.1 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Keeler, Melton Walter Payton lane District 3
Potholes						
18322	10/15/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 8.9 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Smith, Allen Sonny's Road District 4
Requesting repair						
18323	10/15/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 8.8 <b>O-to-C</b>	Ditching Medium Priority	Brown, Shirley Road Maintenance	Miggins, Thomas Permenter Rd District 5
Ditch need to be shaped up for resident could mow ditch better						
18324	10/15/13 11/15/13	<b>Request</b> <b>Schedule</b> <b>Closed</b>	<b>Durations</b> 0.0 <b>S-to-C</b> 8.8 <b>O-to-C</b>	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Patrick, Steve Virilia Rd District 4
Pot holes need to be filled about a mile from movietown in the curve						

## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18326	10/16/13 11/19/13 Request Schedule Closed	Durations 0.0 S-to-C 8.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Franklin, William N O Canton Road	North Old Canton Rd District 1
Requesting culvert customer has it stake off with white ribbon and has cows in the area and ask that we called before we go out to ins						
18327	10/17/13 11/18/13 Request Schedule Closed	Durations 0.0 S-to-C 6.9 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Customer, Cherry Hill Dr	Cherry Hill Dr District 3
In front of address there is chunks of asphalt where garbage truck runs over						
18331	10/22/13 11/22/13 Request Schedule Closed	Durations 0.0 S-to-C 2.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Ivy, Rick Clarkdale Road	Clarkdell Rd District 1
Requesting dead tree to be cut down or cut back.						
18333	10/22/13 11/05/13 Request Schedule Closed	Durations 0.0 S-to-C 7.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	David, Woodworks 2187 Hwy 51 S	Hwy 51 S
Need culvert installed. Will have 18 wheelers going in and out may need 40ft. This cuovert is needed for future business..						
18334	10/22/13 11/07/13 Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Virgin Mary Rd	Virgin Mary Rd District 5
Need new culvert installed has it staked off with red flags please center culvert with the gate						
18335	10/22/13 11/25/13 Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Pickle, Gerald Pickle Rd	Sulphur Springs Rd District 5
Culverts is stopped up from road culvert to field to Pickle Rd						



## Service Request Schedule Summary

### Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
18339	10/23/13 Request 11/26/13 Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Culvert Repair Medium Priority Culvert has a hole in it	Brown, Shirley Road Maintenance	Williams, Rosie Atlas Coleman Rd	Atlas Coleman Rd District 4
18344	10/24/13 Request 11/08/13 Schedule Closed	Durations 0.0 S-to-C 5.0 O-to-C	Culvert Installation Medium Priority culvert is to be installed at new address will have it staked off	Brown, Shirley Road Maintenance	Kiner, Kenneth Hwy 43 N	Hwy 43 N District 5

---

Open Requests: 236  
 0.00 S-to-C Average Duration  
 5.03 O-to-C Average Duration

---

Total Requests: 236  
 0.00 S-to-C Average Duration  
 5.03 O-to-C Average Duration